

News from the NSCC Network

October 2025



A message from Claire Marchant (ADSS Cymru Cadeirydd)

The NSCC Network has already begun to demonstrate the strength and energy that comes from bringing people together across the social care sector. The enthusiasm and commitment shown by members has confirmed what we hoped from the very beginning, that by connecting and collaborating, we can achieve so much more together than we can alone.

Looking ahead, October will be important for us all. The NSCC Network will be coming together in person on the evening of 21st October, ahead of the ADSS Cymru National Social Care Conference on 22nd and 23rd October. This will be a valuable chance to strengthen the relationships we've started to build, to share experiences and to shape the conversations that will guide the future of social care in Wales. I encourage you not only to attend but to come ready to engage, contribute and make the most of the opportunities our network provides. This is a chance to ensure that the voice of our members is heard, to strengthen our collective impact and to nurture the vibrant, collaborative community we are building together. The journey is only just beginning, but the potential is clear. With your involvement, the NSCC Network will continue to grow as a powerful force for influence, innovation and professional growth.



ADSS Cymru
Yn arwain Gwasanaethau
Cymdeithasol yng Nghymru
Leading Social Services in Wales

Meet the Team Behind NSCC Network



Louise Sweeney (Right)

Network Lead, National Social Care Conference Network.

Louise has been part of the NSCC Network from the very beginning, helping to turn the idea into reality. She has worked with ADSS Cymru for a number of years, including leading on the National Social Care Conference from 2019 to 2023. Now, alongside managing the day-to-day running of the Network, Louise focuses on building partnerships and working closely with event partners and exhibitors to strengthen both the Conference and the Network.

Paula Timms (Middle)

Strategic Lead, National Social Care Conference Network.

Paula is a highly experienced leader with a background in children's social care, health, education and the voluntary sector. Her commitment to system change and collaborative partnership makes her ideally placed to guide the NSCC Network into its next phase. At a time of challenge and opportunity for the sector, Paula brings fresh energy and vision to strengthen the network's impact.

Shelley Quick (Left)

Digital Marketing Assistant, National Social Care Conference Network.

Shelley has recently joined the Network team after completing a Business Management (Marketing) degree with a Professional Placement Year at Cardiff University. During her time at university, she developed a strong passion for digital marketing and is excited to bring her creativity and skills to the team. Shelley is looking forward to working with founding partners and members across the NSCC Network to support impactful and collaborative work.

Our first Network Insights Session

In August, we launched the first of our Network Insights sessions, featuring presentations from two of our founding partners- Stable and Learning Disability Wales.

What is an Insights Session?

Insights sessions are designed as a space for learning, sharing and connecting. Each time we meet, we'll hear directly from partners and members about their experiences, their challenges and the work they're doing across the sector. It's a chance to be inspired, to ask questions and to explore how we can support each other in making a difference. These sessions will form part of our programme of events alongside webinars and in-person events.

STABLE

PEOPLE. TECHNOLOGY. SOLUTIONS.

Stable, a leading Microsoft partner in Wales, spoke about their mission to enable the future of work through technology, inclusivity and innovation. They highlighted their unique approach- combining technical resourcing, workplace solutions and specialist training to help organisations embrace modern ways of working. Stable is committed to social impact, supporting inclusive employment, community learning and making technology accessible for all.

Learning Disability Wales introduced the Gig Buddies programme, which matches adults who have learning disabilities with volunteers who share their interests. This project helps people attend social activities together, tackling loneliness and social isolation and building real friendships. Buddies meet up for events like gigs, sport, theatre and also catch up for coffee to plan their next outing. The programme is all about giving people more choice and control over their lives, helping them feel more included and visible in their communities. It's now running in several areas across Wales, with ambitions to expand even further.



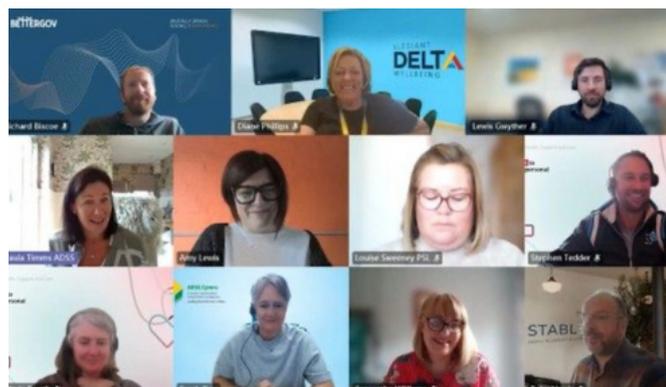
Learning Disability Wales
Anabledd Dysgu Cymru

The session was a great success, with over 40 people joining us online.

We received lots of positive feedback, especially around learning something new. One thing we've recognised is the need to build in more time for networking at future sessions.

The next Network Insights Session will take place online on **19th November**.

If you'd like to present at future Insight Sessions, please get in touch shelley.quick@adss.cymru.



Welcoming New Members

A warm welcome to the newest members of the NSCC Network! We are excited to have you on board and look forward to the contributions you'll bring as we continue working together to strengthen social care across Wales.



An Insight from the First NSCC Network Webinar

The NSCC webinar welcomed Amy Lewis from Just Checking Ltd, who introduced the 'What Does Good Care Look Like?' podcast. Amy shared that the aim of creating a platform was to share best practices and positive stories in social care.

Throughout the session, Amy emphasised that the podcast is not a promotional tool but a space to explore what good care truly means, focusing on values, lived experience and sector improvement. She described the importance of including diverse voices, ensuring that people supported by social care services have a major role in the conversation.

The podcast aims to raise standards, share pathways to excellence and serve as a positive PR tool for the sector. By highlighting respect, responsibility and the human drive to support others, Amy hopes the podcast will foster a culture shift, inspire new talent and showcase the fulfilment and impact of working in social care.

Watch on YouTube

<https://www.youtube.com/@JustCheckingJC>

Listen on Spotify

<https://open.spotify.com/show/48R4GUcKaRnqAm0tV3IWmi>

Our next NSCC Network webinar will take place on 10th December. If your organisation would like to host a future session, please get in touch via shelley.quick@adss.cymru.

Upcoming Events

**Tuesday 21st
October**

Network Members Event (Free for members)

Get your tickets here-

<https://www.tickettailor.com/events/adsscymru/1883099>

**Wednesday
22nd and
Thursday 23rd
October**

The National Social Care Conference 2025 and Connect: yn Llandudno, the NSCC Evening Event NSCC25.

Purchase your tickets here-

<https://www.tickettailor.com/events/adsscymru/1627833>

A heartfelt thank you to our founding partners for their continued support. The Access Group are generously sponsoring the evening event at the conference and ISE are kindly providing the merchandise.

You'll find Llesiant Delta Wellbeing, Llais, Stable, iESE Innovation/CareCubed, BetterGov, Learning Disability Wales, Practice Solutions Ltd, and Just Checking Ltd at the conference as they will be exhibiting.

Come along to the launch of

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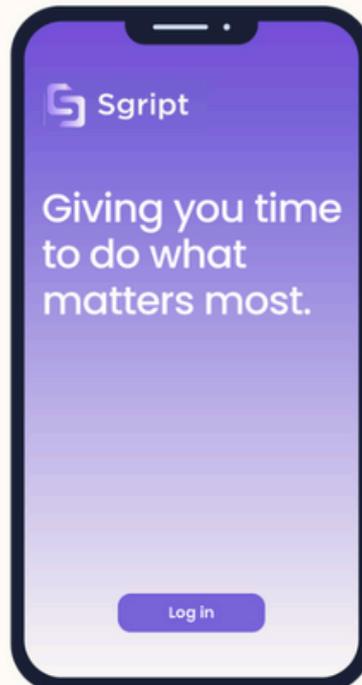
Transform audio, notes and supporting content into secure, structured reports.

10:30 - 13:30

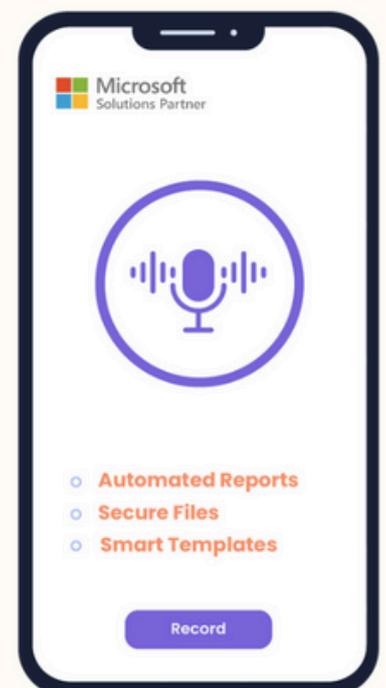
15.10.2025

Join us in person or virtually

RSVP here: www.stable.co.uk/sgriptlaunch
www.stable.co.uk/sgriptlaunch



Designed by **STABLE**



Upcoming Events

Practice Solutions Innovation Hours

**Wednesday
15th October**

Innovation Hour: The Student Voice

Join Practice Solutions to explore The Student Voice- a student-centred safeguarding platform co-designed with pupils, schools and experts.

Helping schools to capture trusted insight from students about safety in school, at home, online and in their local environment. Identify “hotspots” and contextual risk areas, beyond just behaviour, so interventions can be timely and effective. Reduce barriers to reporting by offering accessible, intuitive routes for students to speak up. Support tracking of trends, reporting, and school-community collaboration for safer, more inclusive environments.

Who is this session for? Social care and education leaders, safeguarding leads, wellbeing teams, local authorities and community safety partners.

What to expect: A short presentation, live demo, case studies, and discussion.

Register here

<https://www.tickettailor.com/events/practicesolutionsltd1/1861195>

**Tuesday 11th
November**

Innovation Hour with PredicAire

Practice Solutions will be joined by the team from PredicAire for their second Innovation Hour, showcasing an AI-powered care management platform designed to support better outcomes in social care.

This session will explore real case studies, demonstrate how the technology works in practice and provide space for Q&A.

This session would be great for anyone involved in Adult Social Care, in particular residential care homes interested in improving quality, efficiency and resident wellbeing.

Register here

<https://www.tickettailor.com/events/practicesolutionsltd1/1863893>

News from our Partners



BetterGov are exhibiting at NSCC '25. Our team will be on hand to talk about social care systems, digital transformation and AI. Come and see us at the stand, or to book in a meeting in advance please email lorna@bettergov.co.uk.



Response to Senedd Health and Social Care Committee inquiry into access to support for unpaid carers.

Across Wales, more than 310,000 people care for loved ones who are older, disabled, or living with illness. Many do this alongside work, school, or other family responsibilities. Their contribution is enormous, but too often unpaid carers tell us they feel invisible, exhausted, and at breaking point.

Llais, the citizen voice body for health and social care in Wales, recently shared what they have been hearing from carers with the Senedd inquiry into improving access to support for unpaid carers.

You can read their submission here:

<https://www.llaiswales.org/news-and-reports/reports/llais-response-inquiry-improving-access-support-unpaid-carers>

<https://www.llaiscymru.org/newyddion-ac-adroddiadau/adroddiadau/ymateb-llais-ir-ymchwiliad-i-wella-mynediad-gymorth-i-ofalwyr>

News from our Partners



Jack Russell puppy triggers lifeline alarm, saving owner's life

An 11-week-old Jack Russell puppy named Chloe became an unexpected hero when she activated a lifeline alarm after her owner, Catherine Anderson, aged 71, suffered a serious fall at home in Wrexham.

Catherine had removed her lifeline pendant to shower and forgot to put it back on. After falling and hitting her head, she lay unconscious – until Chloe paw-pressed the alarm unit. Delta Wellbeing's 24/7 monitoring centre received the alert, heard frantic barking, and dispatched paramedics immediately. Catherine was found unconscious and taken to hospital with concussion and bruising. She credits Chloe and Delta Wellbeing for saving her life.

Chloe, now a registered support dog, was recommended by Catherine's GP for emotional support. Her instincts have earned royal recognition, with Queen Camilla praising her as "a real star."

Delta Wellbeing Managing Director Samantha Watkins highlighted the importance of technology-enabled care (TEC) in keeping people safe at home.

"We're incredibly proud of the swift actions of our monitoring adviser, and in awe of Chloe's instinct to press the lifeline alarm," she said.

The service, delivered on behalf of Wrexham County Borough Council, supports independent living through assistive technology and proactive monitoring. Delta Wellbeing is a Local Authority Trading Company, owned by Carmarthenshire County Council.

This heartwarming story underscores the life-saving potential of TEC and the incredible bond between humans and their support animals.

If your organisation has any upcoming events or news you'd like featured in the next months NSCC Network newsletter, please feel free to get in touch via shelley.quick@adss.cymru.

We'd love for you to share this newsletter with your contacts